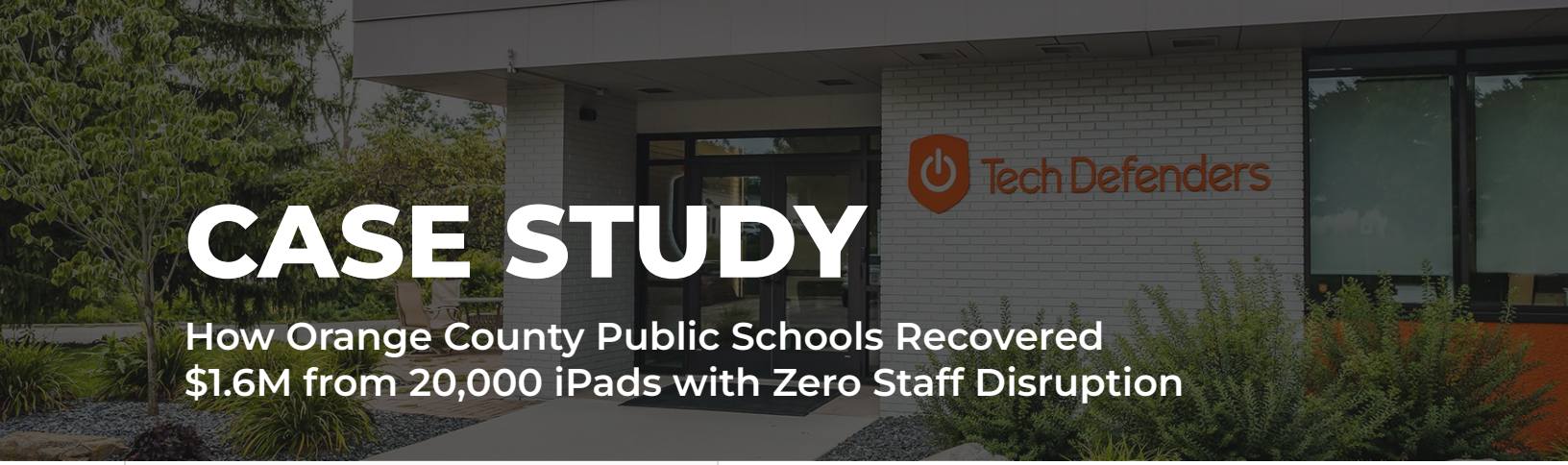

CASE STUDY

How Orange County Public Schools Recovered $1.6M from 20,000 iPads with Zero Staff Disruption

SNAPSHOT SUMMARY

CLIENT

Orange County Public Schools (FL)

INDUSTRY

K12 Education

CHALLENGE

20,000 iPads across 126 schools

SOLUTION

Onsite logistics + serialized MDM coordination

RESULTS

- $1.6M recovered
- Full Chain of Custody
- Project Completed in 8 Weeks

THE RESULTS

- **20,000+ iPads** processed across 126 locations
- **$1.6M in recovered value** for reinvestment into classroom technology
- **Full serialized chain of custody** reporting and certified data handling
- **Project completed in just 8 weeks**, with minimal staff involvement after launch

THE CHALLENGE

Orange County Public Schools needed to retire over 20,000 iPads spread across 126 school sites. They required complete, serialized chain of custody reporting for audit purposes and coordination to unlock each device from MDM (mobile device management console). Internal resources were stretched thin, and the district needed a partner that could handle the complexity without disrupting staff.

THE SOLUTION

Tech Defenders deployed a dedicated logistics team onsite for 6 weeks, coordinating directly with building contacts. Each device was collected with onsite serial scanning to ensure MDM compliance and proper chain of custody tracking. The iPads were packed in our proprietary collapsible bins and sent to Tech Defenders HQ in waves, ensuring we could recover maximum value. The process was designed to run independently after kickoff—freeing up the district's team to focus on daily operations.

Asset Recovery

MDM Coordination

Onsite Logistics